

Terms & Conditions:

General:

These Terms and Conditions / Terms of Service ("Terms" / TOS / Website Terms) read with the privacy policy, disclaimers shall govern your use / access of the Website, ("Website"), its related content, sites, and hyperlinks. These Terms applies to all Users of the Website.

By impliedly or expressly accepting these Terms, privacy policy, you also accept and agree to be bound by rules, policies and Terms of ThurayaRefill.com as posted on this Website from time to time and corresponding hyperlinks if any. If you do not agree to be bound by the TOS, please do not access this Website or avail any Services provided through this Website. By accessing, browsing and/or using www.thurayarefill.com you agree to the following Terms.

Changes to the Website Terms:

We may change, modify, amend, or update the Website Terms from time to time by publishing an updated version on the Website. By continuing to use the Website you will be deemed to accept the updated Website Terms and agree to be bound by them.

Definitions:

- **"Agreement"** means the Terms and Conditions/ Terms of Service, as detailed herein including all schedules, appendices, annexures, privacy policy, Disclaimer and will include the references to this Agreement as amended, novated, supplemented, varied or replaced from time to time.
- **"Content"** means all text, graphics, user interfaces, visual interfaces, photographs, trademarks, logos, sounds, music, artwork and computer code collectively.
- **"MSISDN"** means the Mobile Subscriber Integrated Services Digital Network- Number.
- **"Service(s)"** shall mean all services that ThurayaRefill.com provides to its subscribers through this Website including but not limited to mobile recharge and any other value added services.
- **"You"/ "User"** shall mean the end user accessing the Website, its contents and or using the Services offered through the Website and includes a subscriber of telecommunication and digital services of ThurayaRefill.com.

Registration:

As a user of this Website, you are also allowed to access and view the contents of the Website, without registration. In order to avail certain Services through the Website, you are required to register on our Website, which may involve without limitation, setting up of a profile, providing your username and password, your name and other personally identifiable information. We may request you to enter other details such as email id etc. along with the MSISDN. You will be solely responsible to ensure confidentiality of your username or passwords or account with the Website. By registering you hereby grant consent for contacting you via telephone or email based on the information furnished by you either by us, or our Affiliates or third parties nominated in this regard for providing better services or for promotional activities related to the Services. You agree that the basic customer information, personally identifiable information, provided by you are true, complete and accurate, and agree not to submit any particulars which are false or any information you do not have any right or authority to provide. You are solely responsible for maintaining the confidentiality and security of all activities that occur on or through your access of the Website.

Third Party Links:

As a convenience to our customers, the Website may include links to other websites or material which is beyond our control. We are not responsible for such websites or material nor do we review or endorse these. We are not liable, whether directly or indirectly, for the privacy practices or content of such websites nor for any damage, loss or offence caused or alleged to be caused in connection with the use of or reliance on any such advertising, content, products, materials or services available on such external websites or resources.

No unlawful, infringing or offensive activity:

It's your responsibility to ensure that your use of this Website will always be in compliance with all the applicable laws. You must not post/transmit or enable another person to post/transmit via the Website any information or material or otherwise use the Website for any activity which breaches any laws or regulations, infringes a third party's rights or privacy or is contrary to any applicable laws. This Website or any Services under this Website are accessed via the World Wide Web, which is independent of the Website. Your use of the World Wide Web is solely at your own risk and subject to all applicable laws and regulations. We have no responsibility for any information or service obtained by you on the World Wide Web.

No viruses or other interference:

You must not transmit or enable another person to transmit via the Website any virus or other information or material or otherwise use the Website in a way which:

- 1) tampers with, hinders the operation of or makes unauthorized modifications to the Website;
- 2) inhibits any other user from using the Website;
- 3) defames, harasses, threatens, menaces or offends any person; or
- 4) contains obscene, indecent, inflammatory or pornographic material or material that could give rise to civil or criminal proceedings.

Privacy Policy:

We will collect and use personal information in accordance with our Privacy Policy.

Termination or suspension of your access:

We may suspend or terminate your account or access to all or any part of the Website at any time, if you breach this Terms and Conditions of the Agreement / TOS, in our reasonable opinion or at our discretion for any reasons as we may think deem fit.

Exactness / Accuracy not guaranteed:

We have made significant efforts to accurately display the details of Services, colours that appear on this Website. However, we do not warrant/guarantee the content of this Website is accurate, complete, current, or error-free. The particular technical specifications and settings of your computer and its display could affect the accuracy of its display of the colours, displayed on this Website.

Legal Liability:

We will not be liable (whether for breach of contract, negligence or any other liability arising under or in relation to your use of the Website) for any actions by us or anyone who works for us, except to the extent that such liability cannot be excluded or waived under the laws of the United Arab Emirates. We shall not be liable to you for any loss of business, revenue, profits or anticipated savings, data being lost or corrupted, or any indirect or consequential loss suffered by the you through use of, or the unavailability of, this Website.

You acknowledge that we shall not be responsible for the security or privacy of the Website and any information provided to the Website by you. You must bear the risk associated with the use of the internet.

Whilst we will try to ensure that material included on the Website is correct, reputable and of high quality, we cannot accept responsibility if this is not the case. We will not be responsible for any errors or omissions or for the results obtained from the use of such information or for any technical problems you may experience with the Website.

Governing Law and Jurisdiction:

If a dispute arises regarding these terms of use, the terms will be governed by the federal laws of the United Arab Emirates and the courts of jurisdiction shall be the UAE courts in the Emirate of Dubai.